



# The DEMOLITION SUMMIT 2009

incorporating the Demolition Awards



## GENERAL TERMS AND CONDITIONS OF THE EVENT

**Hotel Okura,  
Amsterdam,  
November 6,  
2009**

### REGISTRATION AND CANCELLATION POLICY

The present terms and conditions apply to The Demolition Summit 2009 taking place on 6 November 2009 at the Hotel Okura, Ferdinand Bolstraat 333, 1072 LH Amsterdam (The Netherlands). Registration is processed by Kellen Europe NV, 142, Avenue Jules Bordet, B-1140 Brussels on behalf of KHL GROUP.

#### 1° REGISTRATION

Participants register to the Demolition Summit 2009 at [www.demolitionsummit.com](http://www.demolitionsummit.com). Payment is made by bank transfer or by credit card (Visa, MasterCard or American Express) as part of the registration process. No registration is effective as long as no payment has been received and processed successfully.

Fees paid by participants cover admission to The Demolition Summit 2009, access to all conference sessions, lunch and coffee breaks during the conference. All prices are including Dutch VAT where applicable.

#### 2° CONFIRMATION OF REGISTRATION

A confirmation of registration/acknowledgement of payment will be sent to each registrant upon receipt of payment together with an invoice. Delegates are asked to bring the letter of confirmation.

#### 3° CHANGES OF PARTICIPANT

Organisations/companies can proceed to change names of participants of the same organisation/company until 22 September 2009, free of charge.

#### 4° CANCELLATION POLICY - CANCELLATION BY THE PARTICIPANT

Participants can cancel their registrations until 22 September 2009. Until that date, payments already received by Kellen Europe will be refunded (limited to the amount paid by the participants). However, a fee of €50 will be charged to cover administrative and banking costs. Refunds will be handled after the event.

In case of cancellation after 22 September 2009 or in case of no-show, fees paid for registration will not be refunded.

#### 5° CANCELLATION POLICY - CANCELLATION BY THE ORGANISER

If the organiser cancels the event for any reason other than force majeure, registration fees are refunded to registered participants. However, refunds are limited to the amount paid by the participants. The organiser is not liable for any other loss or expenses incurred by participants as a consequence of the cancellation.

In the event that the Demolition Summit 2009 would be cancelled, postponed or relocated on account of fire, flood, riot, earthquake, civil commotion, decisions taken by the national and/or local authorities, weather conditions, strike, lock-out, labour disturbances, explosions, sabotage, accident, terrorism, war, acts of God or any other causes or casualties beyond the control of the organiser, no refund shall be made. Participants to the Demolition Summit 2009 waive all claims for damage in this case.

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